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Summary

This newsletter describes new school report functionality for information on borrowers with delinquent loans that is now available on the [NSLDS Professional Access Web site](#). In [a March 26, 2010 Electronic Announcement posted on the Information for Financial Aid Professionals \(IFAP\) Web site](#), we informed schools that we were developing a National Student Loan Data System (NSLDS) report that would provide delinquency information reported to the NSLDS by the four federal loan servicers—FedLoan Servicing (PHEAA), Great Lakes Educational Loan Services, Inc., Nelnet, and Sallie Mae. Designed to assist schools in receiving delinquency/default prevention information, the new NSLDS tools include a Web page for online access to data and a report that can be requested in several formats.

Enhancements to NSLDS Professional Access Web Site

The enhancements to the [NSLDS Professional Access Web site](#) consolidate information for borrowers with loans reported as delinquent in payments to one of the four federal loan servicers—FedLoan Servicing (PHEAA), Great Lakes Educational Loan Services, Inc., Nelnet, and Sallie Mae. The information is about borrowers' Federal Family Education Loan (FFEL) Program loans that have been purchased by the Department of Education (commonly referred to as FFEL Purchased Loans) and are serviced by these servicers, as well as borrowers' William D. Ford Federal Direct Loan (Direct Loan) information for Direct Loans that are serviced by these servicers.

Note: The new functionality does not currently include borrowers' delinquent loans held by guaranty agencies or serviced by the Direct Loan Servicing Center. Information about delinquent loans serviced by the Direct Loan Servicing Center is available on the [Direct Loan Servicing Online School Site](#). Data on delinquent loans serviced by the Direct Loan Servicing Center will also be included in a future enhancement to the [NSLDS Professional Access Web site](#). More information on this functionality will be provided at the time the new functionality is available.

New with the delinquency functionality, schools with branch campuses may request that the data incorporate all branches with the main campus. Reports for any individual campus may also be obtained. Data for all delinquent borrowers can be reported at the main branch level of the six-digit school code or a branch location by including the last two digits of the eight-digit OPEID.

The enhancements are described below.

Delinquent Borrowers Page

A new **Delinquent Borrowers** page has been added to the [NSLDS Professional Access Web site](#) to allow school users to request and view online a comprehensive list of borrowers with delinquent loans for their school.

A school user accesses the **Delinquent Borrowers** Web link under the Aid Tab or directly from the Menu page under the Financial Aid section of the [NSLDS Professional Access Web site](#). The user enters the required parameters and filter criteria in order to tailor the resulting delinquent borrowers list to include the group of borrowers he or she wishes to view. The list may be filtered by Branch Code, Federal Loan Servicer Code, Cohort Year, and Delinquency Period(s). The page listing the results may be sorted by either borrower SSN or borrower Last Name order.

The screenshot displays the NSLDS Professional Access Web site interface. At the top, the NSLDS logo and the slogan "START HERE GO FURTHER FEDERAL STUDENT AID" are visible. The page title is "National Student Loan Data System (NSLDS)". A navigation menu includes "Menu", "Aid", "Enroll", "Org", "Report", and "Tran". Below the menu, a purple banner contains links for "Loan History", "Overpayment List", "Grants", "Delinquent Borrowers", "Exit Counseling History", and "Student Access Interface". The user is logged in as "SCTST2 ONLINE SCHOOL TESTING from FAA UNIVERSITY".

The main content area is titled "Delinquent Borrowers" and contains a search form with the following fields and options:

- Sort By: SSN (dropdown menu)
- Display Only: School Code: 031013
- Branch Code: * (dropdown menu, with "(*) for All" text)
- Federal Loan Servicer: * (dropdown menu, with "Org Search" button and "(*) for All" text)
- Cohort Year: * (dropdown menu, with "(*) for All" text)
- Delinquent 31-89 Days: --Select-- (dropdown menu)
- Delinquent 90-149 Days: --Select-- (dropdown menu)
- Delinquent 150-209 Days: --Select-- (dropdown menu)
- Delinquent 210-269 Days: --Select-- (dropdown menu)
- Delinquent 270-359 Days: --Select-- (dropdown menu)
- Delinquent 360+ Days: --Select-- (dropdown menu)
- Retrieve (button)

At the bottom of the page, there is a purple banner with the text "PRIVACY ACT OF 1974 (AS AMENDED)". Below this, a footer contains links for "FOIA", "Privacy", "Security", and "Notices", along with "WhiteHouse.gov", "USA.gov", and "ED.gov".

A school user may choose to view all the data at the main branch level of the six-digit school code, or enter a branch location by including the last two digits of the eight-digit OPEID. The default for the Branch Code parameter is an asterisk (*) for all branch locations under the main campus six-digit school code. The default for the Federal Loan Servicer field is also an asterisk (*) for all four federal loan servicers. However, a school user may specify a particular Federal Loan Servicer Code by either providing the three-digit servicer code—if the code is known—or by selecting the Org Search button next to this field to obtain a list of the four federal loan servicers on a new browser page (see screenshot below). Selecting the blue number next to the desired federal loan servicer will automatically fill the servicer code in the selection criteria. School users may also designate a specific Cohort Year, in the format CCYY, or leave the default asterisk (*) on the field to receive all cohort years. One or a combination of Delinquency Periods must be selected. All periods not selected will automatically default to 'No'.



Select an Organization

close

Enter Search Criteria:

Search By: FEDERAL LOAN SERVICER

Name:

Code:

Filter City:

Filter State: All

FEDERAL LOAN SERVICER Search results

	Name	Code
1	DEPT OF ED/SALLIE MAE RESTON, VA	578
2	DEPT OF ED/ FEDLOAN SERVICING(PHEAA) HARRISBURG, PA	579
3	DEPT OF ED/NELNET LINCOLN, NE	580
4	DEPT OF ED/GREAT LAKES MADISON, WI	581

- NO MORE MATCHES FOUND -

close

Once all desired sorting and filtering parameters are selected, the school user clicks the Retrieve button to process the request and view the results that will display below the parameters box. The results table provides a list of borrowers and all delinquent loans owed by the borrowers including those that fall within the delinquency period selected. Delinquent loan information on this results page includes the loan type, cohort year, number of days since the borrower last made a full payment, name of the federal loan servicer reporting the delinquent loan, and the Outstanding Principal Balance (OPB) on the delinquent loan. In addition, to assist schools with delinquency/default prevention, the results include the borrower's address, phone numbers, and e-mail address as reported by the servicer. Selecting the number link to the left of the borrower's record takes the user to the Loan History page for the borrower.



Delinquent Borrowers

Sort By:

Display Only: School Code: 031013

Branch Code: * (*) for All

Federal Loan Servicer: * (*) for All

Cohort Year: * (*) for All

Delinquent 31-89 Days: No

Delinquent 90-149 Days: No

Delinquent 150-209 Days: Yes

Delinquent 210-269 Days: No

Delinquent 270-359 Days: No

Delinquent 360+ Days: No

#	SSN	Name			
Address		Phones			
	***-**-9996	CONROY, DEBRA F			
Email:					
	Loan Type	Cohort Year	Days Delq	Federal Loan Servicer	OPB
	SF	2010	171	DEPT OF ED/GREAT LAKES	\$1,375
	SU	2010	171	DEPT OF ED/GREAT LAKES	\$1,688
	SU	2010	171	DEPT OF ED/GREAT LAKES	\$1,752
	SF	2010	171	DEPT OF ED/GREAT LAKES	\$1,375

Delinquent Borrower Report

The **Delinquent Borrower Report (DELQ01)** is available to schools on request under the Report Tab on the [NSLDS Professional Access Web site](#) and delivered via the Student Aid Internet Gateway (SAIG).



Report List

Search Report ID:

	Report ID	Names	Log Page
	1 DEL001	DELINQUENT BORROWER REPORT	
	2 DER001	DATE ENTERED REPAYMENT REPORT	
	3 DRC015	SCHOOL REPAYMENT INFO LOAN DETAIL	
	4 DRC035	SCHOOL COHORT DEFAULT RATE HIST RPT	
	5 EXTC01	EXIT COUNSELING COMPLETION RESULTS	
	6 FAT001	REQUEST FOR FINANCIAL AID HISTORY	
	7 OVP001	SCHOOL OVERPAYMENT REPORT	
	8 PRKDF1	PERKINS DEFAULT SUMMARY	
	9 SCHDF1	BORROWER DEFAULT SUMMARY REPORT	
	10 SCHER1	ENROLLMENT REPORTING SUMMARY REPORT	
	11 SCHLL1	SCHOOL LOAN LIST	
	12 SCH01A	EXIT COUNSELING BY SSN	
	13 SCH01B	EXIT COUNSELING	
	14 SCH07B	TRANSFER MONITORING SUMMARY REPORT	
	15 TEACH1	TEACH OVERSIGHT SUMMARY REPORT	

PRIVACY ACT OF 1974 (AS AMENDED)

This new report provides delinquent loans for borrowers reported by the four federal loan servicers and is available in any one of the following formats: comma-delimited, standard fixed-length, or preformatted report. The requestor selects the criteria (parameters) for the report similarly to selecting the parameters on the **Delinquent Borrowers** Web page under the Aid Tab. When selecting 'Extract' as the report Type, the school user must provide the desired Extract Type, either comma-delimited or standard (fixed-length). Standard is the automatic default for the extract. If selecting a report Type of 'Report' (preformatted), no Extract Type is required so the default value of STANDARD will be ignored.


START HERE
GO FURTHER
FEDERAL STUDENT AID
National Student Loan Data System (NSLDS)

Menu Aid Enroll Org Report Tran
? | X

Report List | Web Report List

Logged on as: SCTST2 ONLINE SCHOOL TESTING from [FAA UNIVERSITY](#)

Return to Report List
Go to Report Log

ID: [DELQ01](#) Type: --Select--

Name: DELINQUENT BORROWER REPORT

Report Parameters

SCHOOL ID: 003749

SCHOOL BRANCH ID: *

FEDERAL LOAN SERVICER: *

COHORT YEAR: * CCYY

DELINQUENT 31-89 DAYS: NO

DELINQUENT 90-149 DAYS: NO

DELINQUENT 150-209 DAYS: NO

DELINQUENT 210-269 DAYS: NO

DELINQUENT 270-369 DAYS: NO

DELINQUENT 360+ DAYS: NO

EXTRACT TYPE: STANDARD

Sort By: --Select--

Output Medium: SAIG

The extract file (comma-delimited or standard fixed-length) or formatted report is delivered through the SAIG to the TG mailbox of the NSLDS user that submitted the request. In addition to the fields displayed on the results of the **Delinquent Borrowers** Web page under the Aid Tab, the extract or formatted report files include the loan date and current monthly payment amount for the delinquent accounts.

The [NSLDS Record Layouts for the Delinquent Borrower Report \(DELQ01\)](#) are posted on the IFAP Web site to provide technical information on the extract versions of the report. The comma delimited or the standard fixed-length files are sent with SAIG message class AHSLDEOP.

The preformatted report, sent with SAIG message class AHSLDSOP, will display delinquent borrower information as outlined below:

