



## Technical Update GA-2011-03

March 22, 2011

### New Reporting Functionality for NSLDS

*This information is intended for the person in your organization who is responsible for working with the National Student Loan Data System (NSLDS). Please ensure the appropriate person receives this update.*

#### Introduction

This technical update describes new reporting functionality that we have added to the National Student Loan Data System (NSLDS) and the [NSLDS Professional Access Web site](#). These enhancements include a new source code for the Direct Loan Servicing Center (ACS) and updates to the storage of name fields so data providers can submit up to 35 characters for a student's first and middle names.

#### Identifying the Direct Loan Servicing Center (ACS) on NSLDS

As described in the [electronic announcement posted on March 22, 2011 to the Information for Financial Aid Professionals \(IFAP\) Web site](#), we have begun using the new code 583 for loans associated with the Direct Loan Servicing Center (ACS), one of the Department's federal loan servicers. On March 20, 2011 we implemented the new code to identify loans previously reported with the Direct Loan Servicing Center (ACS) code of 00100.



We have converted loan data in the NSLDS database to the new code 583 and the code now displays on the [NSLDS Student Access](#) and [NSLDS Professional Access](#) Web sites. It can also be found in data exported to NSLDS users.

830 First St. N.E., Washington, DC 20202  
www.FederalStudentAid.ed.gov  
1-800-4-FED-AID

In addition, loans that are serviced by the Direct Loan Servicing Center (ACS) will soon be reported to NSLDS using the new 583 code. Monitor the [IFAP Web site](#) for forthcoming announcements regarding this process.

Loans serviced by the Direct Loan Servicing Center (ACS) are identified by the ED Servicer name and new code on the Loan History page under the Aid tab of the [NSLDS Professional Access Web site](#).

Loan History Display:

Loan Summary							
1 D1 - DIRECT STAFFORD SUB FAA UNIVERSITY - 00268700			Status: IA as of 09/29/2010		Loan Detail		
Approved Amt:	\$8,500	Disbursed Amt:	\$4,000	OPB:	\$4,000	Agg. OPB:	\$4,000
Loan Date:	09/29/2010	Sep. Loan Ind:	G	Loan Period:	08/26/2010 - 05/27/2011		
Last Disb. Date:	09/29/2010	Last Disb. Amt:	\$4,000	Acad. Lv:	G		
ED Servicer:		DIRECT LOAN SERVICING CENTER (ACS) - 583					

The Loan Detail page displays the ED Servicer name and code under the Guaranty Agency / Lender / Servicer Agent History section.

Loan Detail Display:

Details for Loan			
Guaranty Agency / Lender / Servicer Agent History			
Start	End	Code	Name
Servicer Agent			
09/29/2010	CURRENT	583	<a href="#">DIRECT LOAN SERVICING CENTER (ACS)</a>

Given that the Direct Loan Servicing Center (ACS) is now identified under the ED Servicer type, updates have been made throughout the [NSLDS Professional Access Web site](#) to remove the former **FDLP Servicer** type. Searching for an organization under the Org tab displays the valid types and no longer displays the FDLP Servicer:

The screenshot shows the NSLDS Professional Access Web site interface. At the top, there are navigation tabs for Menu, Aid, Enroll, Org, and Report. Below the navigation, there is a search bar with a 'Type' dropdown menu. The dropdown menu is open, showing a list of organization types. The types listed are: --- Select ---, CONDUIT, CUSTODIAN-ALL, CUSTODIAN-2009, CUSTODIAN-2010, ED REGION, GUARANTY AGENCY, LENDER, LENDER BRANCH SERVICER, SCHOOL, SPONSOR-ALL, SPONSOR-2009, SPONSOR-2010, STATE AGENCY, and ED SERVICER. The 'FDLP Servicer' type is no longer present in the list. The search results show a single entry for 'GA-EDSERV ONLINE from GUARANTY-ED SERVICER ORGANIZATION'.

The contact information associated with this code displays on the Org Contact List. The Org Type is **ED Servicer** with the code 583:

NSLDS Menu Aid **Enroll** **Org** Report

Org Contact List | Org Search | Data Provider Schedule | Repayment Information | Cohort Default Rate | Loan Unlock Maintenance | School Profile | Unlinked Loan List

Type: ED SERVICER Code: 583 Name: Retrieve

Logged on as: GA-EDSERV ONLINE from [GUARANTY-ED SERVICER ORGANIZATION](#)

Name: DIRECT LOAN SERVICING CENTER (ACS)  
Code: 583 Type: Guaranty Agency  
Status: OPEN  
Address: PO BOX 5609  
GREENVILLE, TX 754035609

**Organization Contact List**

Function	First Name / Last Name	Phone / Ext.	Email
CUSTOMER SVC(BORROWERS)	CUSTOMER SERVICE	(800)848-0979	

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Under the Enroll Tab, the Enrollment Reporting Schedule page displays the schedule for the Direct Loan Servicing Center (ACS):

NSLDS Menu Aid **Enroll** **Org** Report

Enrollment Summary | **Enrollment Reporting Schedule** | Foreign School Reporting

Type: ED SERVICER Code: 583 Name: Retrieve

Logged on as: GA-EDSERV ONLINE from [GUARANTY-ED SERVICER ORGANIZATION](#)

Name: DIRECT LOAN SERVICING CENTER (ACS)  
Code: 583 Type: Guaranty Agency

**Enrollment Reporting Schedule**

**User Profile**

Distribution Medium: Student Aid Internet Gateway  
Distribution SAIG User ID: TGF4507  
Record Format: NSLDS Standard  
Records Received: All Records

**Current Schedule**

Date	Type	Created By
03/28/2011	Regular	Original Schedule (03/29/2010)

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The loan submission details associated with this code display on the Data Provider Schedule page:

The screenshot shows the NSLDS Data Provider Schedule page. At the top, there is a navigation bar with 'Menu', 'Aid', 'Enroll', 'Org', and 'Report' buttons. Below this is a header with 'Org Contact List | Org Search | Data Provider Schedule | Repayment Information | Cohort Default Rate | School Profile'. The main content area displays the following information:

- Type: ED SERVICER
- Code: 583
- Name: [Empty field]
- Retrieve button
- Logged on as: GA-EDSERV ONLINE from GUARANTY-ED SERVICER ORGANIZATION
- Name: DIRECT LOAN SERVICING CENTER (ACS)
- Code: 583
- Type: Guaranty Agency
- Status: OPEN
- Address: PO BOX 5609, GREENVILLE, TX 754035609
- Data Provider Schedule
- GA Current Profile
- Submittal Frequency: Weekly
- Submission Details table:

Received Date	Received Time	Processed Date	Processed Time	Loan Records Submitted	Loan Records Extracted	Loans with Errors	Submittal Pass Rate(%)
03/28/2011	04:02 AM	03/28/2011	04:02 AM	9,404,495	0	93,619	0

### Increased Length of First and Middle Names

To accommodate Federal Student Aid's reporting standards, we have modified NSLDS to allow for the storage of 35 characters for the first and middle names of students and borrowers. While the federal loan servicers are already sending the increased name values, GA online loan update users now have the capability to provide 35 characters for the first and middle names.

When selecting the Update Identifiers button on the Update Loan page, the Update Student Identifiers pop-up window gives the user the opportunity to modify the name(s) as appropriate:

The screenshot shows the 'Update Student Identifiers' pop-up window. At the top, it displays the user's login information: 'Logged on as: GA-EDSERV ONLINE from GUARANTY-ED SERVICER ORGANIZATION'. Below this, the student's current information is shown:

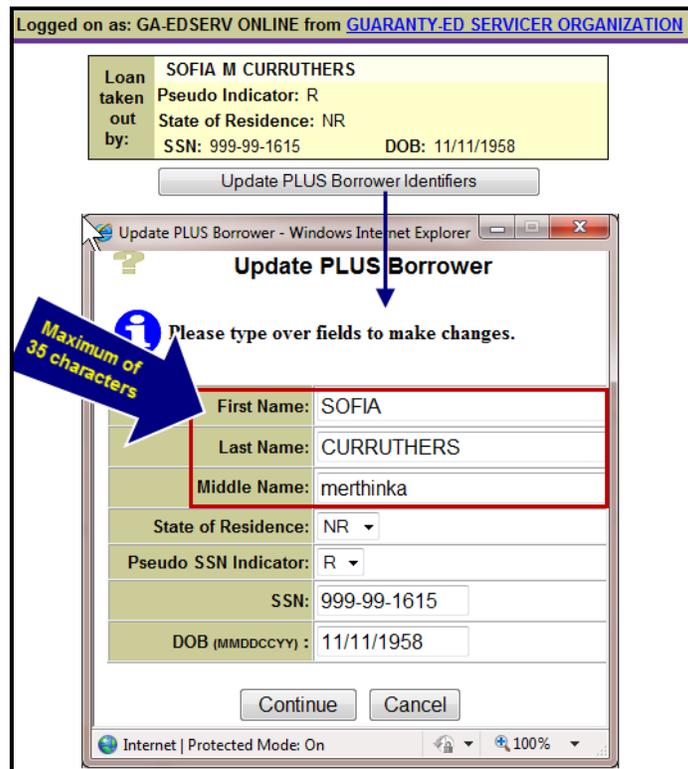
- Name: YPSILANTI URALISKI CURRUTHERS
- Pseudo Indicator: R
- SSN: 999-99-9999
- DOB: 11/11/1969

Buttons for 'Lock Loan' and 'Update Identifiers' are visible. The 'Update Identifiers' button is highlighted with a blue arrow pointing to the pop-up window. The pop-up window has the following fields:

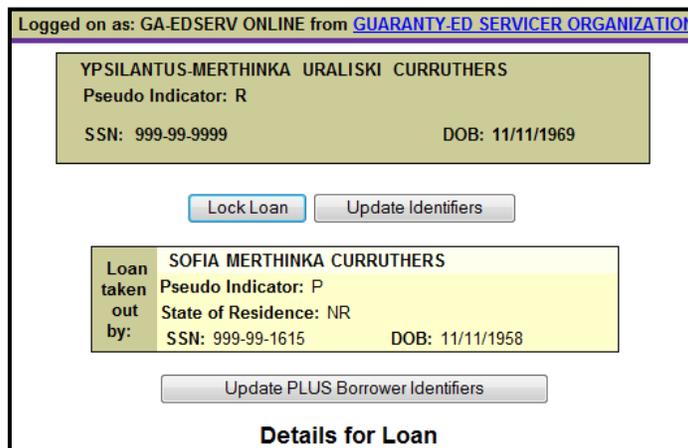
- First Name: YPSILANTus-merthinka (highlighted with a red box and a blue arrow pointing to it with the text 'Maximum of 35 characters')
- Middle Name: URALISKI
- Last Name: CURRUTHERS
- Pseudo SNN Indicator: R
- SSN: 999-99-9999
- DOB: (MMDDCCYY) 11/11/1969

Buttons for 'Continue' and 'Cancel' are at the bottom of the pop-up window.

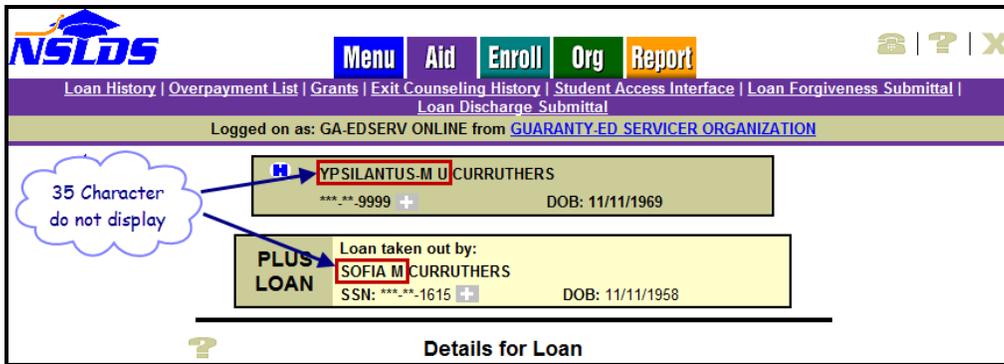
When selecting the Update PLUS Borrower Identifiers button, the Update PLUS Borrower identifiers pop-up window gives the user the opportunity to modify the name(s) as appropriate:



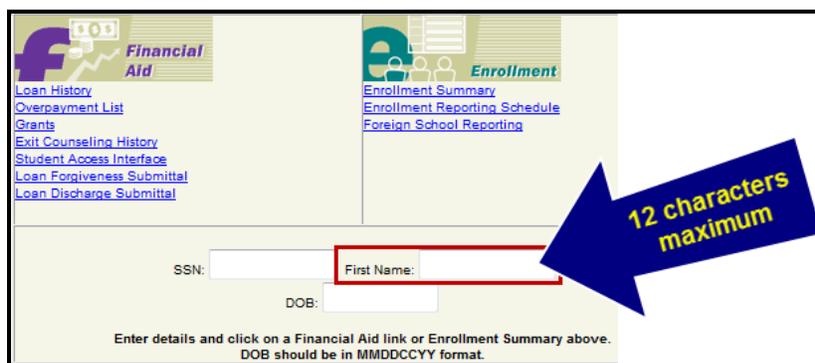
While on the Update Loan page, the entire 35 characters display for the first, middle, and last names:



However, the first name continues to display up to 12 characters and only the 1<sup>st</sup> character of the middle name (i.e., the middle initial) on the Loan Detail Web page:



Additionally, when entering the identifiers for a student or borrower on the [NSLDS Professional Access Web site](#), the first name continues to require up to only 12 characters. The example below is a reminder of the first name entry field display:



To minimize system change and impact to the end user, there will be no change to the first and middle names on data extracts and reports. The first name will continue to display as the first 12 characters and the middle name will display as the middle initial (containing only the 1<sup>st</sup> character).

*If you have any questions, please contact the NSLDS Customer Support Center at 800/999-8219 or by e-mail at [NSLDS@ed.gov](mailto:NSLDS@ed.gov).*