



## Technical Update GA-2010-07

December 10, 2010

### Total and Permanent Disability Discharge Transition to Nelnet

*This information is intended for the person in your organization who is responsible for working with the National Student Loan Data System (NSLDS). Please ensure the appropriate person receives this update.*

#### Introduction

[In an electronic announcement posted on August 13, 2010 to the Information for Financial Aid Professionals \(IFAP\) Web site](#), it was announced that Nelnet is the new total and permanent disability servicer for the Department of Education (the Department). Nelnet began processing new general total and permanent disability discharge assignments on October 1, 2010. The previous servicer, Conditional Disability Discharge Tracking System (CDDTS-GA575), will continue to service loans discharged before October 1, 2010. The National Student Loan Data System (NSLDS) has been modified to accept the reporting of disability loans assigned to the Nelnet Total and Permanent Disability (TPD) Servicer.

#### Reporting Loans Assigned to Nelnet Total and Permanent Disability Servicer

Guaranty Agencies (GAs) can now report on loans assigned to the Nelnet TPD Servicer. The NSLDS identification information is as follows:

Servicer Name	Name on NSLDS	ED Servicer Code
Nelnet Total and Permanent Disability (TPD) Servicer	DEPT OF ED/TPD	582

In order to report a disability loan status effective on or after October 1, 2010, and report transfer of a loan to Nelnet TPD, the GA will have to process two separate submittals. In the first submittal, which should occur at the time the insurance claim payment is made, the GA must update the Code for Loan Status to DI (Disability) or DS (Defaulted, Then Disabled) and include a positive balance in the sum of Amount of Outstanding Principal Balance, Amount of Outstanding Accrued Interest Balance, and Amount of Outstanding GA fees Balance (formerly Amount of Ending Balance on Claim of Other Fees). In the second submittal, the GA must report the Loan Transfer Code of 'AE' with the Code for Servicer equal to '000582' and a Date of Loan Status equal to the date that the loan was transferred to Nelnet TPD Servicer.

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If the Loan Status was reported as DI or DS **prior** to October 1, 2010, then the loan should be reported as assigned to the Conditional Disability Discharge Tracking System (CDDTS-GA575).

For information on Total and Permanent Disability Discharge Assignment Procedures for GAs please refer to the [Electronic Announcement](#) posted on September 10, 2010 (updated on November 15, 2010) on the [IFAP Web site](#).

See Attachment A for GA DPI change pages.

*If you have any questions, please contact the NSLDS Customer Support Center at 800/999-8219 or by e-mail at [NSLDS@ed.gov](mailto:NSLDS@ed.gov).*