



For those cases where there is a conflict, supporting documentation is required. For each of the student identifiers, there are documents that are considered valid for confirmation. Listed below in order of hierarchy status (i.e. for date of birth conflicts a birth certificate would confirm the date of birth over a passport) are the documents considered valid for confirming date of birth, name and social security number.

Incorrect Date of Birth

1. Birth Certificate
2. Current Drivers License (if it contains a birth date)
3. Passport
4. Unexpired Military ID
5. State ID (if it contains a birth date)

Incorrect First Name

1. Social Security Card
2. Current Drivers License
3. Birth Certificate
4. U.S Certificate of Naturalization (Form N-550 or N-570)
5. Court Order
6. Marriage Certificate
7. W-2 Form
8. Passport
9. Unexpired U.S. Military ID
10. State ID
11. U.S. Military discharge papers (Form DD214)
12. U.S. Certificate of Citizenship (Form N-560 or N-561)
13. Alien Registration Card (Form I-551 or I-151)

First Name Change

1. Court Decree
2. Marriage Certificate
3. Certificate of Naturalization

Wrong SSN on your students NSLDS Record

1. Social Security Card (or other SSA documentation)
2. Current Drivers license (if it contains a Social Security Number)
3. W-2 Form
4. Unexpired U.S. Military ID
5. State ID (if it contains a social security number)

Your Students SSN is attached to another Borrowers Name, DOB, and Loan History

1. Social Security Card (or other SSA documentation)
2. Current Drivers license (if it contains a Social Security Number)
3. W-2 Form
4. Unexpired U.S. Military ID
5. State ID (if it contains a social security number)